

THE STATE OF NEW HAMPSHIRE

CHAIRMAN  
Amy L. Ignatius

COMMISSIONERS  
Michael D. Harrington  
Robert R. Scott

EXECUTIVE DIRECTOR  
Debra A. Howland



**PUBLIC UTILITIES COMMISSION**  
21 S. Fruit Street, Suite 10  
Concord, N.H. 03301-2429

TDD Access: Relay NH  
1-800-735-2964

Tel. (603) 271-2431

FAX (603) 271-3878

Website:  
[www.puc.nh.gov](http://www.puc.nh.gov)

August 23, 2012

Daniel W. Allegretti  
Director, State Government Affairs  
Constellation New Energy, LLC  
111 Market Place, Suite 500  
Baltimore, MD 21202

Re: DE 12-214, Public Service Company of New Hampshire  
Constellation Request for Filtrine Manufacturing Company Load Data

Dear Mr. Allegretti:

Thank you for your letter of July 30, 2012 in which you responded to the complaint of Public Service Company of New Hampshire on behalf of Filtrine Manufacturing Company regarding allegations of a forged signature. You stated that Constellation New Energy (Constellation) does not have an existing contractual agreement with Filtrine Manufacturing Company and that a broker, Good Energy, L.P., obtained and provided Letters of Authorization to Constellation. You explained that Good Energy delivered executed agreements to PSNH and that Constellation did nothing to alter them, but checked to confirm correct form and required information. You also stated that the President of Filtrine acknowledged signing a Letter of Authorization dated July 17, but did not know who signed his name on the Letter of Authorization dated July 10, 2012. You concluded that Constellation acted in good faith, in accordance with applicable law, and asked that the complaint be dismissed without further action.

The Commissioners have reviewed the complaint and your response and, based on your representations, have determined that no further action should be taken against Constellation New Energy. The lack of any effort to ensure that such practices have not been common, or will not occur in the future, however, is disheartening. The Commission relies on companies registered as competitive energy providers such as Constellation to maintain high integrity in the handling of customer identity, usage data, and choice of supplier. Attention to the processes that a broker engages in on behalf of a competitive supplier should be part of that supplier's responsibilities. Should further allegations of this sort be made, the Commission will open a formal investigation.

Sincerely,

A handwritten signature in black ink that reads "Debra A. Howland / ael".

Debra A. Howland  
Executive Director

cc: Robert Bersak, PSNH

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

Executive.Director@puc.nh.gov  
amanda.noonan@puc.nh.gov  
Christina.Martin@oca.nh.gov  
daniel.allegretti@constellation.com  
f.anne.ross@puc.nh.gov  
joseph.donavan@constellation.com  
robert.bersak@psnh.com  
Rorie.E.P.Hollenberg@oca.nh.gov  
steve.mullen@puc.nh.gov  
tom.frantz@puc.nh.gov

Docket #: 12-214-1      Printed: August 23, 2012

**FILING INSTRUCTIONS:**

- a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with:  
DEBRA A HOWLAND  
EXEC DIRECTOR  
NHPUC  
21 S. FRUIT ST, SUITE 10  
CONCORD NH 03301-2429
- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.